



Talk 2 Nando's Competition Rules

1. This competition is organised by Chickenland (Pty) Ltd (trading as Nando's) located at: Victoria Road, Lorentzville, Gauteng, South Africa, (hereafter also referred to as the "Promoter").
2. All participants opting into the lucky draw participation, through completing the Talk to Nando's survey, agree to be bound by these 'Competition Rules', which will be interpreted by the Promoter or its appointed agents in its sole, absolute and unfettered discretion and whose decision regarding any dispute will, subject to any consumer rights under the Consumer Protection Act, be final and binding.
3. These rules may be amended by reasonable notification at any time and will be interpreted by the Chickenland and Talk to Nando's team only. Submitting contact details in the survey, and thereby opting into the lucky draw, constitutes acceptance of these rules.
4. The Promoter reserves the right to amend, modify, change, postpone, suspend or cancel this competition and any prizes (which have not yet been subject to a draw), or any aspect thereof, without notice at any time, and for any reason which the Promoter reasonably deems necessary.
5. The type, format, nature, and quantity of the prize(s) is at the Promoter's discretion and could vary from month-to-month. The Promoter reserves the right to substitute prizes with any other prize(s). The Promoter, or any other party associated with Chickenland and the Talk to Nando's competition, their associated companies, agents, contractors and sponsors and any personnel involved in Talk to Nando's or the lucky draw, shall not be liable for any costs incurred by participants or winners for participation in the lucky draw or in claiming the prize.
6. The following categories of persons are deemed to be 'Disqualified Persons' and are not eligible for participation:
 - a. any employee, director, member, partner, agent or consultant or any person directly or indirectly who controls or is controlled by the Promoter and / or
 - b. immediate family members of any employee, director, member, partner, agent or consultant of or person indirectly or directly in control of, or controlled by, the Promoter and / or
 - c. the Promoter's advertising agencies, advisers, dealers, suppliers and franchisees, its affiliates and/or associated companies.
7. There are five prizes per month ("the Prize") each to the value of a R1000 in the form of a Nando's Voucher (one thousand rands) for South African participants and a Nando's Voucher to the value of SZL1000 for Swaziland participants.
8. To stand a chance of winning the Prize, participants must successfully complete the

market research survey run on the Talk to Nando's Yumpingo platform. To be able to complete the market research survey participants must purchase a meal at a participating Nando's



restaurant. CK (Central Kitchen / Nando's Head office) is excluded from the competition and all survey completions received from CK will be excluded from the monthly draw. The participant will receive a till slip with a unique verification code and a market research survey link / QR Code.

To complete the market research survey the participant must either:

- Scan the QR code or access your internet browser
- Type in the market research survey link provided on your till slip
<https://yum.live/brand/nandosSA>
- Enter your unique verification code and follow the instructions

9. To enter the competition participants will be asked to provide contact information.

10. Participants may enter the competition as many times as they wish provided that every entry will be in respect of a new purchase at a participating Nando's restaurant with a new unique till slip.

11. The lucky draw is open to eligible survey participants, who are permanent residents and citizens of South Africa or Swaziland and are over the age of 18 years. This lucky draw is not available to the directors, members, partners, promotional and advertising agents, merchandisers, employees or consultants of Chickenland, Talk to Nando's, their agencies and their immediate family members.

12. Lucky draws will take place monthly, on the fourth day of the following month, thereby allowing for survey completion and submission within 72 hours from time of purchase. Should the fourth day of the new month fall either on a Saturday, Sunday or Public Holiday in the Republic of South Africa, then such draw shall take place on the next succeeding day which is not a Saturday, Sunday or Public Holiday.

13. Winners of prizes will be selected by way of a random selection draw, and the Talk to Nando's team will notify each winner either telephonically or by way of e-mail. Contact will be made using the participant's details as provided by him / her in the survey. If, however, the winner(s) cannot be reached after 3 (three) contact attempts have been made during normal business hours within a period of 72 (seventy-two) hours, for any reason whatsoever, the prize will be forfeited, and another winner will be selected in accordance with the Competition Rules at the sole and absolute discretion of the Promoter.

14. Winner(s) must be able to identify themselves in a manner determined by the Promoter, as the participant in the survey. In support of this, the Promoter may require the winner(s) to complete and submit an information disclosure agreement and indemnification to enable the

Promoter to ensure compliance with these competition rules and the Consumer Protection Act 68 of 2008. Should any winner refuse or be unable to comply with this disclosure request, for any reason whatsoever, such winner will be deemed to have rejected the prize(s) and it shall



revert to the Promoter.

15. The Promoter reserves the right to withhold a prize(s) until it is satisfied that the claim by the winner(s) is valid. The Promoter may refuse to award the prize(s) if these 'Competition Rules' have not been adhered to or if it detects any irregularities or fraudulent practices.

16. Winner(s) will be advised on arrangements in respect of delivery / claiming of their prize(s), at the point at which they are informed that they are a winner.

17. The prizes cannot be transferred or exchanged for its cash value.

18. The Talk to Nando's team reserves the right, at any time, to verify the validity of entries and to disqualify any participant who is in breach of the rules. Failure by the Talk to Nando's team to enforce any of its rights, at any stage, does not constitute a waiver of those rights.

19. The Talk to Nando's team's decision regarding all matters relating to the lucky draws will be final and binding and no correspondence will be entered into.

20. All participants and the winners agree to make available to the Promoter their personal information (necessary for the purposes of the survey and this competition) and agree that the Promoter may process such personal information in this regard. The Talk to Nando's 'Privacy Policy' should be referenced to understand how personal information is collected, stored, and protected.

21. By entering the lucky draws, you acknowledge that we may publish your name on Social Media channels or on the Nando's website if you are a prize winner.

22. The Promoter may require that the winners, and/or their partners, be personally identified, photographed and the photographs published in printed media, or to appear on radio and / or television when accepting their prize(s) and / or after having received their prize(s). The winners and / or their partners can decline the publication of their identity, images and participation in the Promoter's marketing material in so far as it relates to this competition.

23. The Promoter is not liable for any guarantees or warranties associated with prizes or use of the prize(s), nor are they liable for any defect(s). All risks and ownership of the prize shall pass to the winner on transfer / delivery thereof and hence all the Promoter's, or any other person's or parties associated with the research survey and competition, obligations regarding the survey as well as regarding the prize, shall be terminated.

24. All eligible participants and the winners, as the case may be, hereby indemnify Chickenland and the Talk to Nando's team, the Promoter, its advertising agencies, advisers, nominated agents, suppliers and outlets, its affiliates and / or associated companies against any and all claims of any nature whatsoever arising out of and / or from their participation in any way howsoever in this promotional competition; including, as a result of any act or omission,



whether as a result of negligence, misrepresentation, misconduct or otherwise on the part of the Promoter and / or use of the prizes.

25. If required by the Minister for Trade and Industry, the Lotteries Board or for any other reason whatsoever, Chickenland and the Talk to Nando's team will be entitled to terminate the lucky draws immediately without notice to entrants. In such an event, all entrants and / or winners hereby waive any rights which they may have against the Promoter.

26. Neither the Promoter nor any other person or party associated with the research survey and competition, shall be responsible for any loss or misdirected entries, including entries that were not received, due to any failure of hardware, software, or other computer or technical systems.

27. Should a participant have entered this competition, and no longer wishes to be included in the draw, they can opt-out of the competition by contacting customer care@nandos.com

28. A copy of these 'Competition Rules', the Talk to Nando's Privacy Policy' and can be obtained by contacting customer care@nandos.com .

29. All queries in connection with this Competition should be directed to the Nando's Customer Care Line 0860 113 332.